

IMPORTANT CHANGE TO MEDICARE ADVANTAGE ELECTRONIC BILLING REQUIREMENTS

Effective January 1, 2015 a new organization, **Highmark Senior Solutions Company** will take the place of Highmark Health Insurance Company for West Virginia Medicare Advantage members. Claims for services prior to 01/01/15 should remain billed to HHIC NAIC code 71768. The new **NAIC code of 15459** will be used for transactions with date of service 01/01/15 and after. The alpha prefix will be changed **from HQM to HSR** for services after January 1, 2015. Practice Management vendors will need to make the necessary changes to allow for the new NAIC code prior to January 1, 2015. This change **only impacts West Virginia Medicare Advantage Freedom Blue members**. All other transactions, including Medicare Advantage transactions from other states will be handled through Highmark West Virginia NAIC code 54828.

We are reaching out to Trading Partners who have had Medicare Advantage activity within the past 24 months who may be impacted by this change. As a result, Highmark will automatically create and issue them a new Trading Partner ID. **Trading Partners will be notified in Mid-November of their new Trading Partner number, Login ID and password for the new NAIC code**. At that point Trading Partners will be required to register their new Trading Partner number with us and accept the terms and conditions for using the new Trading Partner number.

On-line forms for adding /deleting providers and or transactions as well as new Trading Partner applications will be updated and available on the website in Mid-November.

To **support Trading Partners/software vendors in the programming of these changes** the Highmark EDI Companion Guide and Real-Time Connectivity Guides have been updated and can be found at the following link:

<https://www.highmark.com/edi-wv/resources/index.shtml>

If you feel you will be impacted by this change and have not received notification or your new Trading Partner number, login and/or password by December 1, 2014, please contact EDI Operations at 1 (888) 222-5950.

An email with more detailed information was sent on October 1, 2014 to the Trading Partner address we have on file for the Trading Partners we have identified as being impacted by this change.