



# Say hello to a great health plan.

Shopping for your own health insurance? With Highmark, you get the coverage and benefits that matter most to you. This guide will help you find an affordable plan that checks all the boxes.

Looking for something in particular? Click on the headings below to jump to that section.

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# Why choose a Highmark health plan?

Here are a few big benefits right off the top of our heads.





# Expert care, close to home.

Highmark invests big in a patient-first approach to care, with easy access to high-quality, lower-cost health care services in your area.





# Coverage that travels with you.

All of our plans come with access to **BlueCard**<sup>®</sup>. It connects you to the largest physician and hospital networks in the U.S. with over 2 million providers, including 97% of all hospitals.\*

Your coverage extends to many top-rated, out-of-state facilities, like:

- Bon Secours
   Community Hospital
- Memorial Sloan Kettering Cancer Center
- New York-Presbyterian Hospital
- United Health Services, Binghamton

- Cleveland Clinic
- Duke University Medical Center
- Inova Health System Hospitals
- Marietta Memorial Hospitals
- MD Anderson Cancer Center
- Tidal Health
- Winchester Medical Center

And, you're covered in 190 countries too — it's just like getting care close to home. Keep in mind that BlueCard covers routine,\*\* emergency, and urgent care.

- \* According to the Blue Cross Blue Shield Association.
- \*\* Certain services may require you to work with your BlueCard-participating provider to obtain prior authorization.





# No red tape.

See whichever in-network doctors you want to see — no referral needed. Call 1-888-BLUE-428, and we'll find a specialist for you. No hoops, no hoopla.











Healthy eyes and teeth are important parts of overall health, and regular checkups can help you stay ahead of potential problems down the road. It's especially important for kids, which is why all our plans come with pediatric dental and vision benefits.

Our plans with "Adult Dental and Vision" in their name include these benefits, so there's no need to purchase separate plans.





# Easy access to top-performing specialists.

Only doctors who consistently deliver safe, effective treatments make the **Blue Distinction**<sup>®</sup> list. When you use our Find a Doctor tool, the Blue Distinction logo will appear by their names to help you choose a top-performing specialist for any care you need.





# Mental health care that's exactly the right fit.

With Mental Well-Being powered by Spring Health, you get expanded, quicker access to mental health care. A personalized care plan will help guide you to the right resources based on your needs.

## And that's just for starters.

Turn the page for even more reasons to choose Highmark.

# We make it easier for you to get the care you want.



#### **VIRTUAL HEALTH**

# Face-to-face with a doctor, 24/7.

Get a diagnosis, treatment plan, or prescription anytime, right from your phone or computer. Best of all, the virtual health services provided by Well360 Virtual Health are also available through many in-network providers. That's laid-back-in-a-recliner easy.



#### BLUES ON CALL<sup>SM</sup>

# Answers from a health pro, 24/7.

Medical concerns during off hours? Just call 1-888-BLUE-428 to get support from a registered nurse or a health coach anytime and put your worries to bed.



#### THE HIGHMARK MEMBER APP AND WEBSITE

# Your entire plan at your fingertips.

No more searching for old files or waiting on snail mail. Your digital ID card, Find a Doctor tool, deductible progress, and claims status are all available on the **My Highmark app** or at **myhighmark.com**.



#### MY CARE NAVIGATORSM

# Your appointments, booked for you.

It's as simple as calling **1-888-BLUE-428**. We'll help you find the in-network doctor you need and reserve some space on their calendar. Which means less on-hold music for you.



#### **HEALTH SAVINGS ACCOUNT PLANS**

# Helping you save for today and tomorrow.

Health savings accounts (HSAs) let you put money away for things like medical costs, prescriptions, and more. They're available for high-deductible plans with "HSA" in the plan name. Some of these plans also include a preventive eye exam for covered adults.\*

\* See the Important Benefit Details section on page 44 for additional information on the adult preventive eye exam benefit.





VIRTUAL PHYSICAL CARE, POWERED BY SWORD

# Physical care from the comfort of home.

This personalized digital physical care program helps with back, joint, or muscle pain from the comfort of your own home.



#### **DIABETES MANAGEMENT**

# Support to control diabetes.

We offer two app-based programs to help with diabetes management. Eligible members with type 1 diabetes have access to Verily, and members with type 2 diabetes have access to Onduo. Both provide tools, coaching, and clinical support to help you better take control of your health.



### CHE AND COPD MANAGEMENT

# **Health coaching for CHF** and COPD made personal.

Through an easy-to-use app and website, this personalized health program offers support for managing congestive heart failure (CHF) and chronic obstructive pulmonary disease (COPD).



#### KIDNEY CARE MANAGEMENT

# Coordinating kidney care between doctor visits.

This care coordination program works to provide early detection of kidney disease and help slow disease progression.

# Need help with your health goals?

We've got you covered.



#### **FITNESS**

# Hitting the gym has never been easier.

All our plans include a fitness extra with discounted rates and access to 10,000+ gyms nationwide.\* You'll also get discounts for acupuncture and chiropractic care, nutritional counseling, personal training, and more. Visit blue365deals.com/HighmarkBCBS/offers?category%5Bfitness%5D=fitness to find a gym near you.

\* Does not apply to digital-only fitness plans.



#### **WELLNESS**

# Personalized support for health goals.

Looking to lose weight? Quit smoking? Be more active? You have access to experienced wellness coaches and tools that will help you make healthy choices based on your lifestyle. Once you're enrolled, visit **myhighmark.com**.



#### BLUE365®

# Discounts to help you stay healthy and active.

With Blue365, you get exclusive discounts on travel, car rentals, and even clothing and footwear. Check out member-only deals at **blue365deals.com**.

# Let's take a minute to cover the basics of ACA plans.

# Here's your ACA Enrollment Checklist.

You'll need this info for each person who will be covered on your plan.

Date of birth
Social Security number (or legal immigrant documents)
Income documentation for all household members, even if they won't be covered by the plan (pay stubs, W-2 forms, or wage and tax statements)
Current health insurance policy numbers (if applicable)
Info on any health insurance you or your family could get from your job

All set? Great. Let's move on to the essentials.

# **Enrollment dates**

There are two ways you can enroll in or change your ACA coverage. One is a fixed period that happens every year. The other is for special cases that can happen anytime.

# Open Enrollment Period

## November 1, 2024 – January 15, 2025

If you sign up by December 15, 2024, your plan takes effect on January 1, 2025.

If you sign up between December 16, 2024, and January 15, 2025, your plan takes effect

# 2 Special Enrollment Period

## Can happen anytime throughout the year

During a Special Enrollment Period, you can only get or change coverage if you have a qualifying life event. Examples include losing your existing coverage, a new addition to the family, getting married, or moving to a new area where you can't keep your current plan. Many Special Enrollment Periods only last 60 days from the qualifying life event.

If you think you're eligible for a Special Enrollment Period, you may be asked to submit documents to verify it. You can go to **HighmarkCatalog2025.com/NEPA** for more information.

# Metal levels

ACA plans\* are broken into four categories based on how you and your plan share the costs of your health care. Just so you know, metal levels reflect cost-sharing\*\* differences only — which means you get the same quality of care at any level.

#### **Bronze**



**60%** of costs covered by your plan

40% out-of-pocket

If you don't use a lot of health care services and/or want to keep premium payments low, a Bronze plan might be for you.

## Silver



**70%** of costs covered by your plan

30% out-of-pocket costs

If you want to balance premiums with out-of-pocket costs, Silver plans might be the way to go.

## Gold



**80%** of costs covered by your plan

20% out-of-pocket If you use health care services somewhat frequently and/or want low out-of-pocket costs for most commonly used services, you might want to consider a Gold plan.

## **Extra Savings Silver**



73-94% of costs covered by your plan

**6-27%** out-of-pocket costs

If you're eligible for cost-sharing reductions (CSR), Extra Savings Silver plans give you lower out-of-pocket costs. Eligibility for these plans is determined through **pennie.com**.

Please refer to page 18 for additional information on CSRs.

Financial help in the form of advance premium tax credits (APTCs) or cost-sharing reductions (CSRs) are available only on plans purchased through Pennie.

- \* Catastrophic plans are available if you're under 30 or have a financial hardship. They're for people who do not go to the doctor frequently or only go to the doctor when there's an emergency. Highmark does not offer Platinum plans in northeastern Pennsylvania.
- \*\* The portion of health care services that you pay out of pocket. This generally includes deductibles, coinsurance, and copays.

# Ways to save

Good news: There are two ways available to save for ACA members. **Even better news:** Nearly 90% of our ACA members qualify to save.

# **Advance premium** tax credits (APTC)

APTCs<sup>⋆</sup> may be applied — in advance — to lower what you pay each month for your premium on any plans through Pennie except catastrophic.

# Cost-sharing reductions (CSR)

CSRs lower out-of-pocket costs that you may pay at the time of service for doctor visits, lab tests, drugs, and other covered services. CSR plans offer lower deductibles, copays, and coinsurance. You can only get these savings if you enroll in an Extra Savings Silver plan.

You can qualify for both an APTC and CSR.

### Extra ACA assistance

The Inflation Reduction Act lowers the cost of health plans for middle- and lower-income individuals and families. It may provide more aid even if you've previously qualified for financial help. And it makes it easier to qualify if you've been denied in the past.

Your savings can be significant. See for yourself.

## **Taylor**

Single, 26 years old, non-smoker

Annual income: \$40,000

After: \$154 monthly premium

Savings: \$1,668/year

## Kris and Jamie

Married couple, 64 years old, non-smokers Annual income: \$80,000

**Before:** \$293 monthly premium **Before:** \$3,315 monthly premium

After: \$567 monthly premium

**Savings:** \$32,976/year

## The Martinez family

Family of four, ages 35, 35, 8, and 5, all non-smokers Annual income: \$100,000

Before: \$819 monthly premium

After: \$543 monthly premium

Savings: \$3,312/year

Premiums and advance premium tax credits (APTC) will vary by county. The APTC can lower the monthly premium. Examples are based on the second-lowest cost Silver plan available through Pennie at **pennie.com** in a given area. The price of this plan is used to calculate premium subsidies.

<sup>\*</sup> Financial help in the form of advance premium tax credits (APTCs) or cost-sharing reductions (CSRs) are available only on plans purchased through Pennie at pennie.com.

# Financial help

To see if you're eligible for financial help, locate your qualifying income and household size on the chart below. Then refer to the Base or Extra Savings plans for your county to find the plans that meet your needs.

Even if you don't qualify for cost-sharing reductions, you may be eligible for APTCs. Please refer to the Base plan options for your county. The chart below is a guide. Final eligibility will be determined through Pennie.

## What is the income for those covered under your health plan?

	Eligible for Medicaid	Eligible for CSRs and APTCs			Eligible for APTCs
Who needs coverage?	Medicaid Eligible Range (138% or less FPL)	Extra Savings Silve 138–149% CSR plans	Base 250% or more		
Single	Less than \$20,783	\$20,784 - \$22,589	\$22,590 - \$30,119	\$30,120 - \$37,649	\$37,650 or more
Family of 2	Less than \$28,207	\$28,208 - \$30,659	\$30,660 – \$40,879	\$40,880 – \$51,099	\$51,100 or more
Family of 3	Less than \$35,632	\$35,633 – \$38,729	\$38,730 - \$51,639	\$51,640 - \$64,549	\$64,550 or more
Family of 4	Less than \$43,056	\$43,057 – \$46,799	\$46,800 – \$62,399	\$62,400 – \$77,999	\$78,000 or more
Family of 5	Less than \$50,480	\$50,481 - \$54,869	\$54,870 – \$73,159	\$73,160 – \$91,449	\$91,450 or more
Family of 6	Less than \$57,905	\$57,906 – \$62,939	\$62,940 - \$83,919	\$83,920 - \$104,899	\$104,900 or more
Family of 7	Less than \$65,329	\$65,330 - \$71,009	\$71,010 – \$94,679	\$94,680 - \$118,349	\$118,350 or more
Family of 8	Less than \$72,754	\$72,755 – \$79,079	\$79,080 - \$105,439	\$105,440 - \$131,799	\$131,800 or more

Most individuals and families with household incomes 100% or more of the federal poverty limit (FPL) will qualify for premium tax credits. These credits help lower the cost of health insurance coverage and are based on the second-lowest-cost Silver plan available in your area on **pennie.com**. The second-lowest-cost Silver plan is also known as the "benchmark plan." Premium tax credits vary by income. Households with incomes 150% or less of the FPL will pay no premium for the benchmark plan. Those households with annual incomes 400% or more of the FPL will pay no more than 8.5% of their household income on health insurance premiums for the benchmark plan.

Income below 138% FPL: If your income is below 138% FPL and your state has expanded Medicaid coverage, you qualify for Medicaid based only on your income.\*

American Indians and Alaska Natives who are members of federally recognized tribes are eligible for cost-sharing reductions at alternative dollar thresholds.

This chart is only applicable for coverage in 2025 and in the 48 contiguous states and the District of Columbia. For families/households with more than 8 persons, add \$5,380 for each additional person.

\* HHS Poverty Guidelines for 2024 (April 1, 2024). Retrieved from https://aspe.hhs.gov/topics/poverty-economic-mobility/poverty-guidelines.

Check to see if you qualify for one or both types of help. Call 833–866–0384.

# 2025 Highmark products and plan designs

Phew, that was a lot of good info. Now, let's take a look at the products and plans available in your area for 2025.

# You get all the essentials.

You get access to the 10 Essential Health Benefits — plus coverage for preexisting conditions.

### They include:

- Outpatient care
- Emergency services
- Hospitalization
  (like surgery and overnight stays)
- Pregnancy, maternity, and newborn care
- Mental health and substance use disorder services

- Prescription drugs
- Zaboratory services
- Rehabilitative and habilitative services and devices
- Preventive and wellness services and chronic disease management
- Pediatric services, including dental and vision care

# Our networks and products

No matter what plan you choose, you get in-network access to top-quality care, close to home. You can even see in-network specialists without a referral. Whatever your health care needs and budget, we have a plan for you. All you have to do is choose.

# my Priority Blue Flex PPO

Enjoy in-network access to top-quality care throughout northeastern Pennsylvania, plus full BlueCard access coast to coast including New York and New Jersey.

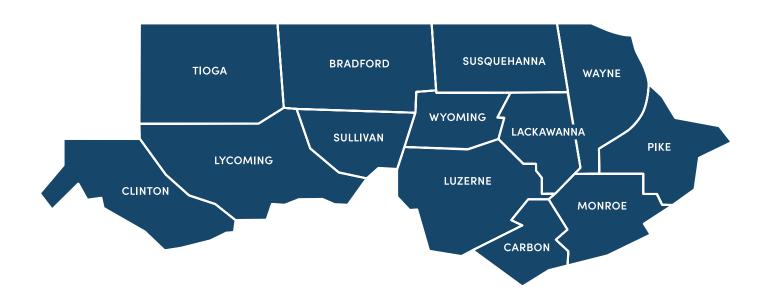
With my Priority Blue Flex PPO plans, in-network care is covered at both the Enhanced and Standard levels of benefits, giving you more choice in what you spend for in-network care. And with the BlueCard program, you get in-network access to providers outside of Pennsylvania for routine, emergency, and urgent care, too. Plus, with a PPO, you get the flexibility to see out-of-network providers.

## **BlueCard Program coverage**

	Inside PA		Outside PA			
	In-Network	Out-of-Network	In-Network (BlueCard PPO Network)		Out-of-Network (BlueCard PPO Network)	
	ER/Urgent Care/Routine	ER/Urgent Care/Routine	Out-of-Network ER/Urgent Care	Routine	Out-of-Network ER/Urgent Care	Routine
my Priority Blue Flex PPO	Yes	Yes	Yes	Yes	Yes	Yes

# Plans are available for residents of the counties highlighted below.





To see if your provider is in network, visit **HighmarkCatalog2025.com/NEPAPro**. Select **Find a Doctor or Rx**. Select the region where you live. Scroll down to **Find Care** and select **Find a Doctor**.
Select **Just Browsing**. Enter your city, state, or ZIP code and click **Continue**.



# Bronze 7400 HSA — Custom Drug Benefit plan

This plan allows you to save for your care with a health savings account (HSA) and provides low out-of-pocket costs on select prescriptions.

An HSA lets you put money away into a savings account that you can use for things like medical costs, vision and dental services, and prescriptions.



With the custom drug benefit, Highmark pays 100% of the costs for many preventive and maintenance drugs immediately. There's no need to meet the deductible. For a complete list of covered drugs, visit **highmark.link/cdbnepa**.

Preventive and maintenance drugs immediately covered at 100% include:

- Eliquis 5 mg tablet
- rosuvastatin calcium5, 10, 20 mg tablet (Crestor)
- venlafaxine HCL ER
   150 mg capsule (Effexor)
- Jardiance 10, 25 mg tablet
- ezetimibe 10 mg tablet (Zetia)
- Sertraline HCL (Zoloft) 25, 50, 100 mg

- Lisinopril 2.5, 5, 10-40mg
- Januvia 100 mg tablet
- Xarelto 20 mg tablet
- Breo Ellipta 100–25 mcg inhaler
- budesonide-formoterol fumarate
   160 4.5 mcg inhaler (Symbicort)

Also included in the list are 20 of the most filled prescriptions. They include drugs for things like diabetes, asthma, heart conditions, anxiety, and depression.

# Looking for plan details?

You're in the right place.

You'll see plan summaries here. If you want any plan's full benefit list, visit highmarksbcs.com or get a paper copy by calling 1-833-258-0188 (TTY/TDD 711).

	Coverage Level			
	Catastrophic 9200 3 free PCP visits	BRONZE 8900	BRONZE 7400 HSA – Custom Drug Benefit <sup>1</sup>	BRONZE 3800
Plan Availability	my Priority Blue Major Events PPO Catastrophic 9200 - 3 free PCP visits	my Priority Blue Flex PPO Bronze 8900	my Priority Blue Flex PPO Bronze 7400 HSA - Custom Drug Benefit <sup>1</sup>	my Priority Blue Flex PPO Bronze 3800
In-Network Deductible	Individual: \$9,200 Family: \$18,400	Individual: \$8,900 Family: \$17,800	Individual: \$7,400 Family: \$14,800	Individual: \$3,800 Family: \$7,600
In-Network, Out-of- Pocket Maximum	Individual: \$9,200 Family: \$18,400	Individual: \$8,900 Family: \$17,800	Individual: \$7,400 Family: \$14,800	Individual: \$9,200 Family: \$18,400
Primary Care Visit	\$0 after deductible; First 3 visits \$0 (not subject to ded.)	En: \$0 after ded. St: \$0 after ded.	En: \$0 after ded. St: \$0 after ded.	En: \$65 copay St: \$80 copay
Specialist Visit	\$0 after ded.	En: \$0 after ded. St: \$0 after ded.	En: \$0 after ded. St: \$0 after ded.	En: \$65 copay St: \$80 copay
Outpatient Mental Health and Substance Abuse Visits	\$0 after ded.	En: \$0 after ded. St: \$0 after ded.	En: \$0 after ded. St: \$0 after ded.	En: \$65 copay St: \$65 copay
Physical and Occupational Therapy <sup>2</sup>	\$0 after ded.	En: \$0 after ded. St: \$0 after ded.	En: \$0 after ded. St: \$0 after ded.	En: \$65 copay St: \$80 copay
Diagnostic Test - Lab Services	\$0 after ded.	En: \$0 after ded. St: \$0 after ded.	En: \$0 after ded. St: \$0 after ded.	En: \$65 copay St: \$95 copay
Diagnostic Test - X-rays	\$0 after ded.	En: \$0 after ded. St: \$0 after ded.	En: \$0 after ded. St: \$0 after ded.	En: \$150 copay St: \$160 copay
Urgent Care³	\$0 after ded.	En: \$0 after ded. St: \$0 after ded.	En: \$0 after ded. St: \$0 after ded.	En: \$100 copay St: \$100 copay
Emergency Services	\$0 after ded.	En: \$0 after ded. St: \$0 after ded.	En: \$0 after ded. St: \$0 after ded.	En: 50% after ded. St: 50% after ded.
Hospital Inpatient (including facility and professional)	\$0 after ded.	En: \$0 after ded. St: \$0 after ded.	En: \$0 after ded. St: \$0 after ded.	En: 50% after ded. St: 60% after ded.
Pharmacy Summary⁴	\$0 after ded.	\$0 after ded.	Select Rx: \$0 (not subject to ded.) All other Rx: \$0 after ded.	Tier 1 drugs: \$15 (not subject to ded.) All other tiers: 50% after ded.
Integrated Adult Dental and Vision Option <sup>5</sup>	No	No	No	Yes

En = Enhanced; St = Standard; Ded. = Deductible

<sup>&</sup>lt;sup>1</sup> This plan has an Embedded deductible and maximum out-of-pocket.

 $<sup>^2</sup>$  Limit of 30 combined physical and occupational therapy visits per benefit period. Limit does not apply to therapy services for the treatment of mental health or substance abuse.

<sup>&</sup>lt;sup>3</sup> The copayment, if any, does not apply to urgent care services prescribed for the treatment of mental health or substance abuse.

<sup>&</sup>lt;sup>4</sup> Visit highmarkacaformulary.com to view our Formulary and see if your drug is covered, and at which tier.

<sup>&</sup>lt;sup>5</sup> See pages 32-36 for adult dental and vision benefit details.

	Coverage Level			
	SILVER	SILVER	PREMIER	
	7000	3500*	SILVER 0	
Plan Availability	my Priority Blue	my Priority Blue	my Priority Blue Flex	
	Flex PPO Silver 7000	Flex PPO Silver 3500*	PPO Premier Silver 0	
In-Network Deductible	Individual: \$7,000	Individual: \$3,500	Individual: \$0	
	Family: \$14,000	Family: \$7,000	Family: \$0	
In-Network, Out-of-	Individual: \$9,200	Individual: \$9,200	Individual: \$8,350	
Pocket Maximum	Family: \$18,400	Family: \$18,400	Family: \$16,700	
Primary Care Visit	En: \$70 copay	En: \$50 copay	En: \$70 copay	
	St: \$75 copay	St: \$70 copay	St: \$90 copay	
Specialist Visit	En: \$70 copay	En: \$50 copay	En: \$70 copay	
	St: \$75 copay	St: \$70 copay	St: \$90 copay	
Outpatient Mental Health and Substance Abuse Visits	En: \$70 copay St: \$70 copay	En: \$50 copay St: \$50 copay	En: \$70 copay St: \$70 copay	
Physical and	En: \$70 copay	En: \$50 copay	En: \$70 copay	
Occupational Therapy <sup>2</sup>	St: \$75 copay	St: \$70 copay	St: \$90 copay	
Diagnostic Test –	En: \$75 copay	En: \$55 copay	En: \$70 copay	
Lab Services	St: \$85 copay	St: \$75 copay	St: \$90 copay	
Diagnostic Test –	En: \$75 copay	En: \$55 copay	En: \$70 copay	
X-rays	St: \$85 copay	St: \$75 copay	St: \$90 copay	
Urgent Care <sup>3</sup>	En: \$100 copay	En: \$100 copay	En: \$100 copay	
	St: \$100 copay	St: \$100 copay	St: \$100 copay	
Emergency Services	En: \$750 copay after ded.	En: 30% after ded.	En: \$1,250 copay	
	St: \$750 copay after ded.	St: 30% after ded.	St: \$1,250 copay	
Hospital Inpatient (including facility and professional)	En: \$1,125 copay after ded.	En: 30% after ded.	En: \$2,500 copay	
	St: \$1,375 copay after ded.	St: 50% after ded.	St: \$3,000 copay	
Pharmacy Summary⁴	\$0/\$30/\$150/50%	\$0/\$30/\$150/50%	\$0/\$30/\$150/50%	
Integrated Adult Dental and Vision Option <sup>5</sup>	No	Yes	Yes	

	Coverage Level			
	GOLD	GOLD	GOLD	PREMIER
	1700 HSA <sup>1</sup>	1500	0	GOLD 0
Plan Availability	my Priority Blue Flex	my Priority Blue	my Priority Blue	my Priority Blue Flex
	PPO Gold 1700 HSA <sup>1</sup>	Flex PPO Gold 1500	Flex PPO Gold 0	PPO Premier Gold 0
In-Network Deductible	Individual: \$1,700	Individual: \$1,500	Individual: \$0	Individual: \$0
	Family: \$3,400	Family: \$3,000	Family: \$0	Family: \$0
In-Network, Out-of-	Individual: \$5,700	Individual: \$8,300	Individual: \$7,500	Individual: \$6,550
Pocket Maximum	Family: \$11,400	Family: \$16,600	Family: \$15,000	Family: \$13,100
Primary Care Visit	En: \$20 copay after ded.	En: \$35 copay	En: \$20 copay	En: \$15 copay
	St: \$25 copay after ded.	St: \$40 copay	St: \$30 copay	St: \$25 copay
Specialist Visit	En: \$20 copay after ded.	En: \$35 copay	En: \$20 copay	En: \$15 copay
	St: \$25 copay after ded.	St: \$40 copay	St: \$30 copay	St: \$25 copay
Outpatient Mental Health and Substance Abuse Visits	En: \$20 copay after ded. St: \$20 copay after ded.	En: \$35 copay St: \$35 copay	En: \$20 copay St: \$20 copay	En: \$15 copay St: \$15 copay
Physical and	En: \$20 copay after ded.	En: \$35 copay	En: \$20 copay	En: \$40 copay
Occupational Therapy <sup>2</sup>	St: \$25 copay after ded.	St: \$40 copay	St: \$30 copay	St: \$50 copay
Diagnostic Test -	En: \$20 copay after ded.	En: \$40 copay	En: \$35 copay	En: \$35 copay
Lab Services	St: \$25 copay after ded.	St: \$50 copay	St: \$50 copay	St: \$50 copay
Diagnostic Test -	En: \$20 copay after ded.	En: \$40 copay	En: \$35 copay	En: \$35 copay
X-rays	St: \$25 copay after ded.	St: \$50 copay	St: \$50 copay	St: \$50 copay
Urgent Care <sup>3</sup>	En: \$40 copay after ded.	En: \$70 copay	En: \$40 copay	En: \$30 copay
	St: \$40 copay after ded.	St: \$70 copay	St: \$40 copay	St: \$30 copay
Emergency Services	En: \$175 copay after ded.	En: \$350 copay	En: \$300 copay	En: \$280 copay
	St: \$175 copay after ded.	St: \$350 copay	St: \$300 copay	St: \$280 copay
Hospital Inpatient (including facility and professional)	En: \$450 copay after ded.	En: \$725 copay after ded.	En: \$725 copay	En: \$525 copay
	St: \$550 copay after ded.	St: \$875 copay after ded.	St: \$875 copay	St: \$650 copay
Pharmacy Summary⁴	\$0 after ded./\$30 after ded./\$150 after ded./50% after ded.	\$0/\$30/\$150/50%	\$0/\$30/\$150/50%	\$0/\$25/\$75/50%
Integrated Adult Dental and Vision Option <sup>5</sup>	No	No	Yes	Yes

En = Enhanced; St = Standard; Ded. = Deductible

Visit our provider directory to find participating providers: **HighmarkCatalog2025.com/NEPAPro**. Select **Find a Doctor or Rx**. Select the region where you live. Scroll down to **Find Care** and select **Find a Doctor**. Select **Just Browsing**. Enter your city, state, or ZIP code and click **Continue**.

<sup>\*</sup> These plans are available directly from Highmark and are not available on Pennie. They do not qualify for advance premium tax credits or cost-sharing reductions.

 $<sup>^{\</sup>scriptscriptstyle 1}$  This plan has a Non-Embedded deductible and an Embedded out-of-pocket maximum.

<sup>&</sup>lt;sup>2</sup> Limit of 30 combined physical and occupational therapy visits per benefit period. Limit does not apply to therapy services for the treatment of mental health or substance abuse.

<sup>&</sup>lt;sup>3</sup> The copayment, if any, does not apply to urgent care services prescribed for the treatment of mental health or substance abuse.

<sup>&</sup>lt;sup>4</sup> Visit **highmarkacaformulary.com** to view our Formulary and see if your drug is covered, and at which tier.

<sup>&</sup>lt;sup>5</sup> See pages 32-36 for adult dental and vision benefit details.

	Income Level		
	138-149% FPL		150-199% FPL
	Coverage Level		
	Extra Savings Silver  94% of costs covered by your plan  6% out-of-pocket costs		87% of costs covered by your plan 13% out-of-pocket costs
	Silver 0	Premier Silver 0	Silver 0
Plan Availability	my Priority Blue Flex PPO	my Priority Blue Flex PPO	my Priority Blue Flex PPO
	Extra Savings Silver 0	Premier Extra Savings Silver 0	Extra Savings Silver 0
In-Network Deductible	Individual: \$0	Individual: \$0	Individual: \$0
	Family: \$0	Family: \$0	Family: \$0
In-Network, Out-of-	Individual: \$1,200	Individual: \$1,200	Individual: \$3,050
Pocket Maximum	Family: \$2,400	Family: \$2,400	Family: \$6,100
Primary Care Visit	En: \$1 copay	En: \$0 copay	En: \$15 copay
	St: \$5 copay	St: \$5 copay	St: \$25 copay
Specialist Visit	En: \$1 copay	En: \$0 copay	En: \$15 copay
	St: \$5 copay	St: \$5 copay	St: \$25 copay
Outpatient Mental Health and Substance Abuse Visits	En: \$1 copay St: \$1 copay	En: \$0 copay St: \$0 copay	En: \$15 copay St: \$15 copay
Physical and	En: \$1 copay	En: \$0 copay	En: \$15 copay
Occupational Therapy <sup>1</sup>	St: \$5 copay	St: \$5 copay	St: \$30 copay
Diagnostic Test –	En: \$1 copay	En: \$0 copay	En: \$25 copay
Lab Services	St: \$5 copay	St: \$5 copay	St: \$35 copay
Diagnostic Test –	En: \$1 copay	En: \$0 copay	En: \$25 copay
X-rays	St: \$5 copay	St: \$5 copay	St: \$35 copay
Urgent Care²	En: \$5 copay	En: \$5 copay	En: \$30 copay
	St: \$5 copay	St: \$5 copay	St: \$30 copay
Emergency Services	En: \$75 copay	En: \$75 copay	En: \$375 copay
	St: \$75 copay	St: \$75 copay	St: \$375 copay
Hospital Inpatient (including facility and professional)	En: \$175 copay St: \$215 copay	En: \$175 copay St: \$215 copay	En: \$450 copay St: \$575 copay
Pharmacy Summary <sup>3</sup>	\$0/\$5/\$15/50%	\$0/\$5/\$15/50%	\$0/\$10/\$50/50%
Integrated Adult Dental and Vision Option <sup>4</sup>	No	Yes	No

	Income Level			
	150-199% FPL	200-249% FPL		
	Coverage Level			
	Extra Savings Silver 87% of costs covered by your plan 13% out-of-pocket costs	Extra Savings Silver 73% of costs covered by your plan 27% out-of-pocket costs		
	Premier Silver 0	Silver 3700	Premier Silver 0	
Plan Availability	my Priority Blue Flex PPO	my Priority Blue Flex PPO	my Priority Blue Flex PPO	
	Premier Extra Savings Silver 0	Extra Savings Silver 3700	Premier Extra Savings Silver 0	
In-Network Deductible	Individual: \$0	Individual: \$3,700	Individual: \$0	
	Family: \$0	Family: \$7,400	Family: \$0	
In-Network, Out-of-	Individual: \$3,050	Individual: \$7,200	Individual: \$6,800	
Pocket Maximum	Family: \$6,100	Family: \$14,400	Family: \$13,600	
Primary Care Visit	En: \$0 copay	En: \$65 copay	En: \$70 copay	
	St: \$15 copay	St: \$75 copay	St: \$90 copay	
Specialist Visit	En: \$0 copay	En: \$65 copay	En: \$70 copay	
	St: \$15 copay	St: \$75 copay	St: \$90 copay	
Outpatient Mental Health and Substance Abuse Visits	En: \$0 copay St: \$0 copay	En: \$65 copay St: \$65 copay	En: \$70 copay St: \$70 copay	
Physical and	En: \$15 copay	En: \$65 copay	En: \$70 copay	
Occupational Therapy <sup>1</sup>	St: \$30 copay	St: \$75 copay	St: \$90 copay	
Diagnostic Test -	En: \$60 copay	En: \$65 copay	En: \$70 copay	
Lab Services	St: \$80 copay	St: \$75 copay	St: \$90 copay	
Diagnostic Test -	En: \$60 copay	En: \$65 copay	En: \$70 copay	
X-rays	St: \$80 copay	St: \$75 copay	St: \$90 copay	
Urgent Care²	En: \$10 copay	En: \$100 copay	En: \$100 copay	
	St: \$10 copay	St: \$100 copay	St: \$100 copay	
Emergency Services	En: \$500 copay	En: \$750 copay after ded.	En: \$1,250 copay	
	St: \$500 copay	St: \$750 copay after ded.	St: \$1,250 copay	
Hospital Inpatient (including facility and professional)	En: \$450 copay St: \$575 copay	En: \$1,125 copay after ded. St: \$1,375 copay after ded.	En: \$2,500 copay St: \$3,000 copay	
Pharmacy Summary <sup>3</sup>	\$0/\$10/\$50/50%	\$0/\$30/\$150/50%	\$0/\$30/\$150/50%	
Integrated Adult Dental and Vision Option <sup>4</sup>	Yes	No	Yes	

En = Enhanced; St = Standard; Ded. = Deductible

 $<sup>^{1}</sup>$  Limit of 30 combined physical and occupational therapy visits per benefit period. Limit does not apply to therapy services for the treatment of mental health or substance abuse.

<sup>&</sup>lt;sup>2</sup> The copayment, if any, does not apply to urgent care services prescribed for the treatment of mental health or substance abuse.

 $<sup>^{3}</sup>$  Visit **highmarkacaformulary.com** to view our Formulary and see if your drug is covered, and at which tier.

<sup>&</sup>lt;sup>4</sup> See pages 32-36 for adult dental and vision benefit details.

# Vision and dental benefits

# Plans that include adult vision and dental

Highmark is making vision and dental care more accessible. At every metal level, we offer plans with the option to have adult dental and vision included. Pediatric dental and vision benefits are automatically included with every plan.

You can find adult dental and vision benefits on pages 34–36 and pediatric dental and vision benefits on pages 38–42.

## Vision coverage

Getting your eyes checked can help identify issues like diabetes early on when they're easier to treat. One annual eye exam is covered at 100% with plans that include adult dental and vision benefits.

## **Dental coverage**

Seeing a dentist is the best way to take care of your oral health. Our adult dental includes 100% coverage on cleanings,\* X-rays, and sealants.

## It pays to have dental coverage

Service	Average cost with dental coverage	Average cost without dental coverage (usual fee)
Exams, cleanings, and X-rays	\$0-37	Up to \$4001
Composite filling	\$71	\$170 <sup>2</sup>
Simple extraction	\$33	\$163 <sup>3</sup>
Root canal	\$400	\$1,2504

<sup>\*</sup> Three cleanings per year.

<sup>&</sup>lt;sup>1</sup> https://www.dentaly.org/us/oral-hygiene/teeth-cleaning/#How\_much\_does\_a\_dental\_cleaning\_cost, last accessed April 25, 2024; https://www.dentaly.org/us/panoramic-dental-xray/, last accessed April 25, 2024

<sup>&</sup>lt;sup>2</sup> https://www.dentaly.org/us/tooth-filling/#How\_much\_do\_fillings\_cost, last accessed April 25, 2024

<sup>&</sup>lt;sup>3</sup> https://www.dentaly.org/us/tooth-extraction/#How\_much\_does\_tooth\_removal\_cost\_in\_the\_US, last accessed April 25, 2024

<sup>4</sup> https://www.webmd.com/oral-health/guide/dental-root-canals, last accessed April 25, 2024

# For all plans with adult dental and vision coverage — these are your vision benefits.

# In-network

Vision benefits	Frequency - once every:
Eye examination (including dilation when professionally indicated)	12 months
Spectacle lenses	12 months
Frame	12 months
Contact lenses (in lieu of eyeglass lenses)	12 months

Copayments	
Eye examination	\$0
Spectacle lenses	\$0
Contact lens evaluation, fitting, and follow-up care	If a member chooses collection lenses, no copayment is required. If non-collection lenses are chosen, the member must pay all associated costs.

Eyeglass benefit – spectacle lenses	Average retail value	Member charges
Clear plastic single–vision, lined bifocal, trifocal, or lenticular lenses (any Rx)	\$60-\$120	Included
Oversize lenses	\$20	Included
Tinting of plastic lenses	\$20	\$11
Scratch-resistant coating	\$25-\$40	Included
Scratch protection plan single vision	\$60-\$120	\$20
Scratch protection plan multifocal	\$60-\$120	\$40
Polycarbonate lenses <sup>1</sup>	\$60-\$75	\$0 or \$30
Ultraviolet coating	\$25-\$30	\$12
Standard anti-reflective (AR) coating	\$100-\$175	\$35
Premium AR coating	\$100-\$175	\$48
Ultra AR coating	\$100-\$175	\$60
Standard progressive lenses	\$150-\$195	\$50
Premium progressives (varilux®, etc.)	\$195-\$225	\$90
Ultra progressive lenses	\$225-\$300	\$140
Blue light filtering	\$25	\$15
High-index lenses (thinner and lighter)	\$90-\$150	\$55/\$120
Polarized lenses	\$95-\$110	\$75
Plastic photosensitive lenses	\$95-\$150	\$65

Eyeglass benefit - fi	rame	Average retail value	
Non-collection frame a	llowance (retail):	Up to \$130	Up to \$150
Davis Vision Frame	Fashion level	Up to \$125	Included
Collection <sup>2</sup>	Designer level	Up to \$175	Included
(in lieu of allowance):	Premier level	Up to \$225	Included

Contact lens benefit (in lieu of eyeglasses)			
Non-collection contact lenses: materials allowance		Up to \$150	
Collection contact lenses <sup>2</sup> (in lieu of allowance): materials	Disposable	Covered in full	
	Planned replacement	Covered in full	
	Evaluation, fitting, and follow-up care	Included	
Medically necessary contact lenses (with prior approval)	Materials, evaluation, fitting, and follow-up care	Included	

<sup>1</sup> Polycarbonate lenses are covered in full for dependent children, monocular patients and patients with prescriptions +/- 6.00 diopters or greater.

## One-year eyeglass breakage warranty included.

Adult vision benefits utilize the Davis Vision Network. There is no out-of-network coverage. Davis Vision is a separate company that administers Highmark vision benefits.

To find a provider in the Davis Vision Network, visit **HighmarkCatalog2025.com/NEPA**. Select **Find a Doctor or Rx**. Select the region where you live. Scroll down to **Find a Vision Care Provider** and select **Get Starte**d.

<sup>&</sup>lt;sup>2</sup> Collection is available at most participating independent provider offices. Collection is subject to change. Collection is inclusive of select torics and multifocals.

# For all plans with adult dental and vision coverage — these are your dental benefits.

Dental Benefits				
Annual deductible per insured person		\$50 per calendar y	\$50 per calendar year	
Annual deductible per insured family		\$150 per calendar	\$150 per calendar year	
Annual maximum per insured person \$1,500		\$1,500		
Covered services:	Policy pays		Elimination period	
Covered services:	In network	Out of network	Emimation period	
Oral Evaluations (exams)	100%	0%	None	
Radiographs (all X-rays)	100%	0%	None	
Prophylaxis (cleanings — 3 per benefit period)	100%	0%	None	
Palliative treatment (emergency)	100%	0%	None	
Sealants	100%	0%	None	
Space maintainers	100%	0%	None	
Repairs of crowns, inlays, onlays, fixed partial dentures, and dentures	80%	0%	6 months	
Basic restorative (fillings, etc.)	80%	0%	None	
Simple extractions	80%	0%	6 months	
Surgical extractions	50%	0%	6 months	
Complex oral surgery	50%	0%	6 months	
Endodontics (root canals, etc.)	50%	0%	6 months	
General anesthesia and/or IV sedation	80%	0%	6 months	
Nonsurgical periodontics	50%	0%	6 months	
Periodontal maintenance	50%	0%	None	
Surgical periodontics	50%	0%	6 months	
Crowns, inlays, onlays	50%	0%	6 months	
Prosthetics (fixed partial dentures, dentures)	50%	0%	6 months	
Adjustments and repairs of prosthetics	80%	0%	None	
Implant services	0%	0%	None	
Consultations	100%	0%	None	
Orthodontics	0%	0%	None	

The percentage in the Policy Pays column is the percentage of the set amount that the Policy will pay for covered services provided by a participating dentist. Participating dentists accept the plan allowance as payment in full.

Adult dental benefits utilize the Concordia Advantage Plus Network. Members must use a United Concordia provider. United Concordia is a separate company administering dental benefits. There is no out-of-network coverage for this benefit.

Our dental plan uses the Concordia Advantage Plus network. To find in-network dentists, visit **HighmarkCatalog2025.com/NEPA**. Select **Find a Doctor or Rx**. Select the region where you live. Scroll down to **Find a Dentist** and select **Get Started**.

# All plans have pediatric vision coverage — these are your vision benefits.

# In-network

Network benefit (Independents and Visionworks) <sup>1</sup>	Frequency - once every:	Members under 19 years of age <sup>2</sup>
Eye examination including dilation (when professionally indicated)*	12 months	\$0 copay
Spectacle lenses³**	12 months	\$0 copay
Frame**	12 months	\$0 copay
Contact lenses (in lieu of eyeglass)**	12 months	\$0 copay

Eyeglass benefit - spectacle lenses	Member charges
Clear plastic single-vision, lined bifocal, trifocal, or lenticular lenses (any size or Rx)	\$0
Digital single vision (intermediate)	\$30
Tinting of plastic lenses (solid/gradient)	\$11
Scratch-resistant coating	\$0
Polycarbonate lenses	\$0
Ultraviolet coating	\$12
Blue-light filtering	\$15
Anti-reflective (AR) coating (standard/premium/ultra/ultimate)	\$35/\$48/\$60/\$85
Progressive lenses <sup>4</sup> (standard/premium/ultra/ultimate)	\$50/\$90/\$140/\$175
High-index lenses (thinner and lighter)	\$55/\$120
Polarized lenses	\$75
Scratch protection plan: single vision/multifocal lenses	\$20/\$40
Plastic photosensitive lenses	\$65

Eyeglass benefit - frame <sup>5</sup>	Member charges
Davis Vision exclusive collection (in lieu of allowance)	
Fashion/Designer/Premier – member charge (if applicable)	\$0/\$0/\$0
Non-collection frame allowance (retail)	Up to \$150 Plus a 20% discount on any overage

Contact lens benefit (in lieu of eyeglasses)		
Contact lenses: Materials allowance	Up to \$150 Plus a 15% discount on any overage	
Evaluation, fitting, and follow-up care - standard and specialty lens types	Not covered	
Evaluation, fitting, and follow-up care - standard lens types	Not covered	
Exclusive collection contact lenses <sup>6</sup> (in lieu of allowance)		
Materials: disposable or planned replacement Up to 4 or 2 boxes		
Evaluation, fitting, and follow-up care	\$0	
Visually required contact lenses (with prior approval) – materials, evaluation, fitting, and follow-up care	\$0 with prior approval	

- <sup>1</sup> Vision benefits utilize the Davis Vision Network. There is no out-of-network coverage. Davis Vision is a separate company that administers Highmark vision benefits. Visionworks, also a separate company, is a provider within the Davis Vision Network.
- <sup>2</sup> Dependents will be terminated from vision coverage at the end of the month in which they turn 19.
- <sup>3</sup> Includes glass, plastic, or oversized lenses.
- <sup>4</sup> Progressive multifocals can be worn by most people. Conventional bifocals will be supplied at no additional charge for anyone who is unable to adapt to progressive lenses. However, the member's payment toward the progressive upgrade will not be refunded.
- <sup>5</sup> Collection frames will be covered at 100%. If a non-collection frame is selected, a \$150 allowance will be applied. For any amount over \$150 on a non-collection frame, the member will be responsible for 20% of the cost of the overage.
- <sup>6</sup> Disposable contact lens wearers will receive four multipacks of lenses. Planned replacement lens wearers will receive two multipacks of lenses.
- \* Subject to deductible on Major Events/Catastrophic plans.
- \*\* Subject to deductible on high-deductible plans (that include an HSA) and Major Events/Catastrophic plans.

# All plans have pediatric dental coverage — these are your dental benefits.

These plans will pay benefits for Covered Services shown below subject to exclusions and other Policy terms.

Payment is based on the plan allowance for the specific Covered Service.

There is no waiting period on covered services.

Dental benefits	All plans except high-deductible health plans that include an HSA and Major Events/ Catastrophic health plans	High-deductible health plans that include an HSA	Major Events/ Catastrophic health plans
Contract year deductible per member	\$0	Expenditures for medical, dental, and vision care all contribute to the member's deductible.	Expenditures for medical, dental, and vision care all contribute to the member's deductible.
Annual maximum per member	Unlimited	Unlimited	Unlimited
Out-of-pocket year maximum per member	Expenditures for medical, dental, and vision care all contribute to the member's out-of-pocket maximum.	Expenditures for medical, dental, and vision care all contribute to the member's out-of-pocket maximum.	Expenditures for medical, dental, and vision care all contribute to the member's out-of-pocket maximum.
Network	Advantage Plus	Advantage Plus	Advantage Plus
Covered services	Policy pays at participating dentists		
Oral evaluations (exams)	100%	100%	
Radiographs (all X-rays)	100%	100%	
Prophylaxis (cleanings)	100%	100%	Coinsurance matches medical coinsurance
Fluoride treatments	100%	100%	(after deductible)
Sealants	100%	100%	
Space maintainers	100%	100%	
Crowns, crown repair, inlays, and onlays	50%	Coinsurance matches medical coinsurance (after deductible)	
Basic restorative (anterior composite, anterior amalgam, and posterior amalgam)	50%	Coinsurance matches medical coinsurance (after deductible)	
Simple extractions	50%	Coinsurance matches medical coinsurance (after deductible)	
Surgical extractions	50%	Coinsurance matches medical coinsurance (after deductible)	
Oral surgery	50%	Coinsurance matches medical coinsurance (after deductible)	
Apicoectomy/ periradicular surgery	50%	Coinsurance matches medical coinsurance (after deductible)	

Dental benefits	All plans except high-deductible health plans that include an HSA and Major Events/ Catastrophic health plans	High-deductible health plans that include an HSA	Major Events/ Catastrophic health plans
Network	Advantage	Advantage	Advantage
Consultations	100%	Coinsurance matches medical coinsurance (after deductible)	
General anesthesia and/or IV sedation	50%	Coinsurance matches mo (after deductible)	edical coinsurance
Occlusal Guard	100%	Coinsurance matches medical coinsurance (after deductible)	
Palliative treatment (emergency)	100%	Coinsurance matches medical coinsurance (after deductible)	
Endodontics (root canals, etc.)	50%	Coinsurance matches medical coinsurance (after deductible)	
Surgical periodontics	50%	Coinsurance matches medical coinsurance (after deductible)	
Non-surgical periodontics	50%	Coinsurance matches medical coinsurance (after deductible)	
Periodontal maintenance	50%	Coinsurance matches medical coinsurance (after deductible)	
Prosthodontics (fixed partial dentures)	50%	Coinsurance matches medical coinsurance (after deductible)	
Prosthetics (complete dentures, adjustments, and repairs)	50%	Coinsurance matches medical coinsurance (after deductible)	
Implant services	50%	Coinsurance matches medical coinsurance (after deductible)	
Maxillofacial prosthetics	Not covered		
Medically necessary orthodontics	50%	Coinsurance matches mo (after deductible)	edical coinsurance
Cosmetic orthodontic services	Not covered		

These plans meet the minimum essential health benefit requirements for pediatric oral health as required under the federal Affordable Care Act. These benefits are only available for children through the end of the benefit period that they turn 19 years old.

Participating dentists accept contracted plan allowance as payment in full for services. There is no coverage for services provided by out-of-network providers.

Our dental plan uses the Concordia Advantage Plus Network. To find in-network dentists, visit **HighmarkCatalog2025.com/NEPA**. Select **Find a Doctor or Rx**. Select the region where you live. Scroll down to **Find a Dentist** and select **Get Started**.

# Pediatric dental benefits (continued)

# Medically necessary orthodontics coverage

In this section, "Medically Necessary" or "Medical Necessity" shall mean health care services that a physician or Dentist, exercising prudent clinical judgment, would provide to a patient for the purpose of evaluating, diagnosing or treating an illness, injury, disease or its symptoms, and that are:

- 1. In accordance with the generally accepted standards of medical/dental practice;
- 2. Clinically appropriate, in terms of type, frequency, extent, site and duration, and considered effective for the patient's illness, injury or disease; and
- 3. Not primarily for the convenience of the patient or physician/Dentist, and not more costly than an alternative service or sequence of services at least as likely to produce equivalent therapeutic or diagnostic results as to the diagnosis or treatment of that patient's illness, injury or disease.

As used subpart 1, above, "generally accepted standards of medical/dental practice" means:

- Standards that are based on credible scientific evidence published in peer-reviewed, medical/ dental literature generally recognized by the relevant professional community;
- Recognized Medical/Dental and Specialty Society recommendations;
- The views of physicians/Dentists practicing in the relevant clinical area; and
- Any other relevant factors.

A Medically Necessary orthodontic service is an orthodontic procedure that occurs as part of an approved orthodontic plan that is intended to treat severe functional difficulties, developmental anomalies of facial bones and/or oral structures, facial trauma resulting in functional difficulties or documentation of a psychological/psychiatric diagnosis from a mental health provider that orthodontic treatment will improve the mental/psychological condition of the child.

# Coverage of medically necessary orthodontics

- 1. Orthodontic treatment must be Medically Necessary and be the only method capable of:
  - a) Preventing irreversible damage to the insured person's teeth or their supporting structures and,
  - b) Restoring the insured person's oral structure to health and function.
- 2. The insured person must have a fully erupted set of permanent teeth to be eligible for comprehensive, Medically Necessary orthodontic services for handicapping malocclusions of the adult dentition.
- 3. Other orthodontic Covered Services include: preorthodontic treatment visit for completion of HLD (NJ-Mod2) form, diagnostic photographs and panoramic radiographs; limited treatment for the primary, transitional and adult dentition; interceptive treatment for the primary transitional dentition; minor treatment to control harmful habits; continuation of transfer cases or cases started prior to the insured person's Effective Date; orthognathic surgical cases with comprehensive orthodontic treatment; placement and removal of orthodontic appliances; repairs to orthodontic appliances; replacement of lost or broken retainer; rebonding or recementing of brackets and/or bands; and removal of appliances by a provider that did not start the case when requested by report.
- 4. All Medically Necessary orthodontic services require prior approval and a written plan of care.

# Health care lingo, translated.

When you're choosing plans, you're bound to see certain terms over and over. Here's a cheat sheet for a few of the most important ones.

#### **BLUECARD**

A program that connects independent Blue Plans across the country. It gives Blue Plan members access to in-network coverage while outside their plan area. The level of coverage depends on your chosen plan.

#### **COINSURANCE**

The percentage of total cost of care you may owe for certain covered services after reaching your deductible. For example, if your plan pays 80%, you pay 20%.

#### **COPAY**

The set amount you pay for certain covered services. For example, it could be \$20 for a doctor visit or \$30 for a specialist visit. If you owe a copay, you must pay it when you check in for your visit.

#### **DEDUCTIBLE**

The set amount you pay for covered health services or drug costs before your plan starts paying.

#### **EMERGENCY SERVICES**

Care for a condition that you think needs immediate attention to avoid severe harm.

#### **FORMULARY**

A list of drugs selected by the plan based on certain clinical factors. The list of medicines is sorted by tier. Lower tiers usually mean lower copays.

#### **HABILITATIVE SERVICES**

Health care services that help you keep, acquire, or improve skills and functioning for daily living following disease, illness, or injury.

#### **HEALTH SAVINGS ACCOUNT (HSA)**

An account to set aside pre-tax money to pay for qualified medical expenses. You can only have an HSA if you have a qualified high-deductible health plan.

# HIGH-DEDUCTIBLE HEALTH PLAN (HDHP)

A plan that usually comes with a lower premium because you pay more for health care services up-front before the insurance company starts to pay. Qualified HDHPs are often combined with a health savings account.

#### **IN-NETWORK PROVIDER**

A doctor or hospital that has an agreement with the plan and will accept plan allowance plus member copay or coinsurance as payment in full.

#### **OUT-OF-NETWORK PROVIDER**

A doctor or hospital that does not have an agreement with the plan and does not have to accept plan allowance as payment in full.

#### **OUT-OF-POCKET MAXIMUM**

The most you'd pay for covered care in a benefit period or year. If you reach this amount, your plan pays 100% after that.

#### **PLAN ALLOWANCE**

The set amount an in-network provider has agreed to accept for a covered health care service. Member responsibility for the service can be found in the Outline of Coverage. The plan pays the difference between the plan allowance and the member responsibility. If an out-of-network provider bills for more than the plan allowance, you may have to pay the difference. If your plan does not include out-of-network coverage and you receive care, other than emergency or urgent care, you may be responsible for the entire cost.

#### **PREMIUM**

The monthly amount paid for coverage.

#### PREVENTIVE CARE SERVICES

Routine care like screenings and checkups that help keep you healthy. Refer to the Highmark Preventive Schedule for the list of preventive care services.

#### PRIMARY CARE PROVIDER (PCP)

The medical professional you see for most of your basic care, like yearly preventive visits and screenings.

#### **QUALIFIED HEALTH PLAN (QHP)**

A plan that has been certified by the Health Insurance Marketplace and meets all ACA requirements. That includes providing the 10 Essential Health Benefits and staying inside the limits for deductibles, copays, and out-of-pocket maximums.

#### **REHABILITATIVE SERVICES**

Care that helps you keep, get back, or improve skills and functioning after you were sick, hurt, or disabled.

#### **RETAIL CLINIC**

Walk-in centers for less complex health needs, generally open in the evenings and on weekends.

#### **URGENT CARE CENTER**

A walk-in center for when you have a condition that's serious enough to need care right away, but not serious enough for a trip to the emergency room.

#### **VIRTUAL VISIT**

A real-time office visit with a doctor at a remote location, conducted via interactive audio and streaming video telecommunications.

# There's a whole lot of legalese around these plans. We put it all in one place for you.

#### **Important Benefit Details**

Non-Embedded Family Deductible: For an agreement covering more than one (1) family member, the family deductible must be satisfied before the plan will begin to pay benefits for covered services for any covered family member. When the family deductible has been satisfied, the family deductible will be considered to have been satisfied for all family members, the plan will begin to pay benefits for covered services for all covered family members for the remainder of the benefit period (January 1, 2025 – December 31, 2025). The family deductible can be met by one family member or a combination of members.

Aggregate/Embedded Family Deductible Plans: For an Agreement covering more than one (1) family member, as each Member satisfies their individual Deductible, the Plan will begin to pay benefits for Covered Services for that Member for the remainder of the Benefit Period (January 1, 2025 – December 31, 2025), whether or not the entire family Deductible has been satisfied. When the family Deductible has been satisfied, the family Deductible will be considered to have been satisfied for all remaining covered family members. Not every individual member must meet the individual deductible for the family deductible to be met and no individual member may satisfy the entire family Deductible.

You are responsible for out-of-pocket costs each benefit period (January 1, 2025 – December 31, 2025) up to the maximum amount shown. Thereafter, the plan pays 100% of the Plan Allowance. During the remainder of the benefit period. This amount does not include amounts in excess of the plan allowance.

Diagnostic Lab services include Laboratory and Pathology. Diagnostic Lab services require one copay (or, for some plans, coinsurance after deductible) per date of service and type of service.

Basic Diagnostic Services include Diagnostic X-ray, diagnostic medical and allergy testing. Basic diagnostic services require one copay (or, for some plans, coinsurance after deductible) per date of service and type of service. The copayment, if any, does not apply to diagnostic services prescribed for the treatment of mental health or substance abuse.

Advanced Imaging services include, but are not limited to, CAT scan, CTA, MRI, MRA, PET scan, and PET/CT Scan. Advanced Imaging services require one copay (or, for some plans, coinsurance after deductible) per date of service and type of service. The copayment, if any, does not apply to diagnostic services prescribed for the treatment of mental health or substance abuse.

Essential Formulary prescription drug cost covers a 90-day (Mail Order) or 31-day (Retail) supply. All plans have a four-tier closed formulary prescription drug structure.

Qualified High Deductible Health Plans may be coupled with a Health Savings Account (HSA). However, certain cost-sharing reductions (CSR) or plan variations of this plan that are offered through the Health Insurance Marketplace are not intended to be used with an HSA. If you have questions, please check with your financial advisor.

The preventive vision exam is a routine eye examination, with refraction, that focuses on assessment, preventive eye care, and determination of the refractive state of the eye. A complete routine eye examination with refraction includes: case history, visual acuities (near and distance), external examination that includes pupils motilities, and color vision test, tonometry, refraction, binocular vision testing, slit lamp examination of the anterior segment (including the crystalline lens), fundus examination (including dilated fundus exam), assessment, and plans.

You should confirm the network status of a provider prior to receiving services. You can call My Care Navigator at 1–888–Blue–428 to confirm if a doctor or facility will be in network in 2025.

Your plan may not cover all your health care expenses. Read your plan materials carefully to determine which health care services are covered. For more information, call the number on the back of your member ID card or, if not a member, call 866-459-4418.

If you purchase coverage through an agent or broker, that individual may receive a commission. Bonus or incentive compensation may also apply. For more details visit highmark.com and enter your ZIP code. Select Plans followed by Shop Individual and Family Plans. Scroll to the bottom of the page and look for Highmark Individual Market Broker Compensation.

Please note that information regarding the Patient Protection and Affordable Care Act of 2010 (a.k.a. "PPACA", "Affordable Care Act", "ACA", and/or "Health Care Reform"), as amended, and/or any other law, does not constitute legal or tax advice and is subject to change based upon the issuance of new guidance and/or change in laws. This information is intended to provide general information only and does not attempt to give you advice that relates to your specific circumstances. The information regarding any health plan will be subject to the terms of the applicable health plan benefit agreement. Any review of materials, request for information, or application does not obligate you to enroll for coverage. Please request the Outline of Coverage for details on benefits, conditions, and exclusions. Providing your information is voluntary.

To find more information about Highmark's benefits and operating procedures, such as accessing the drug formulary or using network providers, visit our website. Go to highmark.com and enter your ZIP code. Select Plans followed by Shop Individual and Family Plans. Scroll to the blue bar at bottom of the page. Look for Be Informed and select Quality Assurance. For a paper copy, call 1–855–873–4108 (TTY/TDD 711).

#### **Additional Disclosures**

Blue Distinction Centers (BDC) met overall quality measures for patient safety and outcomes, developed with input from the medical community. A Local Blue Plan may require additional criteria for providers located in its own service area; for details, contact your Local Blue Plan. Blue Distinction Centers+ (BDC+) also met cost measures that address consumers' need for affordable health care. Each provider's cost of care is evaluated using data from its Local Blue Plan. Providers in CA, ID, NY, PA, and WA may lie in two Local Blue Plans' areas, resulting in two evaluations for cost of care; and their own Local Blue Plans decide whether one or both cost of care evaluation(s) must meet BDC+ national criteria. Blue Distinction Total Care ("Total Care") providers have met national criteria based on provider commitment to deliver value-based care to a population of Blue members. Total Care+ providers also met a goal of delivering quality care at a lower total cost relative to other providers in their area. Program details and national criteria for BDC and BDC+ are displayed on www.bcbs.com. Individual outcomes may vary. For details on a provider's in-network status or your own policy's coverage, contact your Local Blue Plan and ask your provider before making an appointment. Neither Blue Cross Blue Shield Association nor any Blue Plans are responsible for noncovered charges or other losses or damages resulting from Blue Distinction or other provider finder information or care received from Blue Distinction or other providers.

BlueCard coverage is available for emergency or urgent care for all plans when you are away from home. Routine care is also covered for some plans. Consult your plan documents for additional information.

Blues On Call is a service mark of the Blue Cross Blue Shield Association.

Blue Distinction is a registered mark of the Blue Cross Blue Shield Association, an association of independent Blue Cross Blue Shield Plans.

BlueCard is a registered mark of the Blue Cross Blue Shield Association, an association of independent Blue Cross Blue Shield Plans.

Blue 365 is a registered mark of the Blue Cross Blue Shield Association.

My Care Navigator is a service mark of Highmark Inc.

Onduo is an independent company that provides a diabetes management program on behalf of Highmark.

Spring Health is a separate company that provides mental health care services. Spring Health does not provide Blue Cross and/or Blue Shield products or services and it is solely responsible for its services.

SWORD Health, Inc. does not provide health care services. SWORD Health Professionals provides wellness services through a group of independently owned professional practices consisting of Sword Health Care Providers, P.A., SWORD Health Care Providers of NJ, P.C., and SWORD Health Care Physical Therapy Providers of CA, P.C. SWORD Health is a separate company that provides services for certain eligible members of the health plan.

Verily Life Sciences LLC ("Verily") is an independent company that offers virtual care management programs for eligible individuals, as further described in these materials and at verily.com. Verily collaborates with Onduo Management Services LLC ("OMS"), Onduo LLC, and a network of affiliated Professional Entities to offer the services.

Benefits and/or benefit administration may be provided by or through the following entities, which are independent licensees of the Blue Cross Blue Shield Association: Highmark Inc. d/b/a Highmark Blue Cross Blue Shield, Highmark Benefits Group, or Highmark Coverage Advantage Inc.

All references to "Highmark" in this document are references to the Highmark company that is providing the member's health benefits or health benefit administration and/or to one or more of its affiliated Blue companies.

Highmark Blue Cross Blue Shield is a Qualified Health Plan insurer in the Pennsylvania Insurance Exchange.

#### Discrimination is Against the Law

The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity. The Claims Administrator/Insurer does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex assigned at birth, gender identity or recorded gender. Furthermore, the Claims Administrator/Insurer will not deny or limit coverage to any health service based on the fact that an individual's sex assigned at birth, gender identity, or recorded gender is different from the one to which such health service is ordinarily available. The Claims Administrator/Insurer will not deny or limit coverage for a specific health service related to gender transition if such denial or limitation results in discriminating against a transgender individual. The Claims Administrator/Insurer:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
- Information written in other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that the Claims Administrator/Insurer has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity, you can file a grievance with: Civil Rights Coordinator, P.O. Box 22492, Pittsburgh, PA 15222, Phone: 1–866–286–8295, TTY: 711, Fax: 412–544–2475, email: CivilRightsCoordinator@highmarkhealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at

https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1–800–368–1019, 800–537–7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

# Pennsylvania, Delaware, West Virginia, and New York: 1-833-521-1424 (TTY:711)

ATTENTION: If you speak English, assistance services, free of charge, are available to you. Call the number provided for your state of residence.

ATENCIÓN: Si habla español, tiene servicios de asistencia lingüística sin cargo. Llame al número correspondiente a su estado de residencia.

注意:如果您说中文,您可获得免费的语言援助服务。请拨打您所在州相 应的电话号码。

توجه کنید: اگر به زبان فارسی صحبت می کنید، خدمات کمک زبانی به صورت رایگان در دسترس شما هستند. با شماره ارائه شده بر ای ایالت محل سکونتتان تماس بگیرید.

주의: 한국어을(를) 사용하는 경우, 언어 지원 서비스를 무료로 이용할 수 있습니다. 거주하시는 주의 전화 번호로 문의하십시오.

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd nan lang gratis ki disponib pou ou. Rele nimewo telefòn ki koresponn ak Eta kote w rete a.

ATTENZIONE: Se parla italiano, avrà a disposizione un servizio di assistenza linguistica gratuito. Chiami il numero fornito per il suo stato di residenza.

אכטונג: אויב איר רעדט אידיש, זענען שפראך הילף סערוויסעס, פריי פון אפצאל, אוועילעבל פאר אייך. רופט די נומער וואס איז צוגעשטעלט פאר אייער סטעיט וואו איר וואויניו

মনোযোগ দিন: আপনি যদি বাংলা ভাষায় কথা বলেন, তাহলে আপনার জন্য বিনামূল্যে ভাষা সহায়তা পরিষেবা উপলব্ধ রয়েছে। আপনি বসবাসরত রাজ্যের জন্য দেওয়া নম্বরে ফোন করুন।

تنبيه: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية متاحة لك مجانًا. اتصل بالرقم المقدم للو لاية التي تقيم فيها.

UWAGA: jeżeli posługuje się Pan/Pani językiem polsku, udostępniamy bezpłatne usługi wsparcia językowego. Prosimy zadzwonić pod numer podany dla stanu, w którym Pan/Pani mieszka.

ATTENTION: si vous parlez français, des services d'assistance linguistique sont disponibles gratuitement. Appelez le numéro de téléphone pour votre État de résidence.

CHÚ Ý: Nếu quý vị nói Tiếng Việt, dịch vụ hỗ trợ ngôn ngữ miễn phí được cung cấp sẵn cho quý vị. Gọi số được cung cấp cho tiểu bang cư trú của quý vị.

PAUNAWA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga serbisyo ng tulong sa wika nang walang bayad. Tawagan ang numerong ibinigay para sa estadong tinitirhan mo.

ΠΡΟΣΟΧΗ: Αν μιλάτε Ελληνικά, έχετε πρόσβαση σε δωρεάν υπηρεσίες γλωσσικής βοήθειας. Καλέστε τον αριθμό που παρέχεται για την περιοχή σας.

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- By phone: 1-833-866-0384
- Online: HighmarkCatalog2025.com/NEPA
- By contacting your agent or broker

