# **2023 Preventive Schedule**

Effective 1/1/2023

### Plan your care: Know what you need and when to get it

Preventive or routine care helps us stay well or finds problems early, when they are easier to treat. The preventive guidelines on this schedule depend on your age, gender, health, and family history. As a part of your health plan, you may be eligible to receive some of these preventive benefits with little to no cost sharing when using in-network providers. Make sure you know what is covered by your health plan and any requirements before you receive any of these services.

Some services and their frequency may depend on your doctor's advice. That's why it's important to talk with your doctor about the services that are right for you. CHIP members may have additional preventive services and coverage. Please check the CHIP member booklet for further details of CHIP coverage of preventive services.

#### **Questions?**



Call Member Service



Ask your doctor



Log in to your account

## Adults: Ages 19+



**Female** 



GENE	RAL HEALTH CARE	
<b>†</b> †	Routine Checkup* (This exam is not the work- or school-related physical)	<ul><li>Ages 19 to 49: Every 1 to 2 years</li><li>Ages 50 and older: Once a year</li></ul>
Ť	Depression Screening	Once a year
<b>†</b>	Illicit Drug Use Screening	Once a year
	Pelvic, Breast Exam	Once a year
SCREE	ENINGS/PROCEDURES	
ň	Abdominal Aortic Aneurysm Screening	Ages 65 to 75 who have ever smoked: One-time screening
† İ	Ambulatory Blood Pressure Monitoring	To confirm new diagnosis of high blood pressure before starting treatment
	Breast Cancer Genetic (BRCA) Screening (Requires prior authorization)	Those meeting specific high-risk criteria: One-time genetic assessment for breast and ovarian cancer risk
	Cholesterol (Lipid) Screening	<ul><li>Ages 20 and older: Once every 5 years</li><li>High-risk: More often</li></ul>
<b>†</b>	Colon Cancer Screening (Including Colonoscopy)	<ul> <li>Ages 45 and older: Every 1 to 10 years, depending on screening test</li> <li>High-risk: Earlier or more frequently</li> </ul>
† †	Colon Cancer Screening	Ages 45 and older: Colonoscopy following a positive result obtained within 1 year by other mandated screening method
Ť	Certain Colonoscopy Preps With Prescription	<ul><li>Ages 45 and older: Once every 10 years</li><li>High-risk: Earlier or more frequently</li></ul>
Ť	Diabetes Screening	High-risk: Ages 40 and older, once every 3 years
	Hepatitis B Screening	High-risk

<sup>\*</sup> Routine checkup could include health history; physical; height, weight, and blood pressure measures; body mass index (BMI) assessment; counseling for obesity, fall prevention, skin cancer, and safety; depression screening; alcohol and drug abuse, and tobacco use assessment; age-appropriate guidance, and intimate partner violence screening and counseling for reproductive age women.



<sup>\*</sup> USPSTF mandated Routine Labs

# Adults: Ages 19+

SCREE	NINGS/PROCEDURES	
• •	Hepatitis C Screening	Ages 18 to 79
<b>†</b> †	Latent Tuberculosis Screening	High-risk
ŤŤ	Lung Cancer Screening (Requires prior authorization and use of authorized facility)	Ages 50 to 80 with 20-pack per year history: Once a year for current smokers, or once a year if currently smoking or quit within past 15 years
	Mammogram	Ages 40 and older: Once a year including 3D
	Osteoporosis (Bone Mineral Density) Screening	Ages 65 and older: Once every 2 years, or younger if at risk as recommended by physician
	Cervical Cancer Screening	<ul> <li>Ages 21 to 65 Pap: Every 3 years, or annually, per doctor's advice</li> <li>Ages 30 to 65: Every 5 years if HPV only or combined Pap and HPV are negative</li> <li>Ages 65 and older: Per doctor's advice</li> </ul>
ŤŤ	Sexually Transmitted Disease (STD) Screenings and Counseling (Chlamydia, Gonorrhea, HIV, and Syphilis)	<ul> <li>Sexually active males and females</li> <li>HIV screening for adults to age 65 in the general population and those at risk, then screening over age 65 with risk factors</li> </ul>
IMMU	NIZATIONS**	
Ť	Chicken Pox (Varicella)	Adults with no history of chicken pox: One 2-dose series
Ťİ	COVID-19 Vaccine	Per doctor's advice following CDC and Emergency Use Authorization Guidelines
	Diphtheria, Tetanus (Td/Tdap)	One dose Tdap, then Td or Tdap booster every 10 years
ŤŤ	Flu (Influenza)	Every year (Must get at your PCP's office or designated pharmacy vaccination provider; call Member Service to verify that your vaccination provider is in the Highmark network)
<b>†</b>	Haemophilus Influenzae Type B (Hib)	For adults with certain medical conditions to prevent meningitis, pneumonia, and other serious infections; this vaccine does not provide protection against the flu and does not replace the annual flu vaccine
Ťİ	Hepatitis A	At-risk or per doctor's advice: One 2- or 3-dose series
Ťİ	Hepatitis B	<ul> <li>Ages 19–59: 2 to 4 doses per doctor's advice</li> <li>Ages 60 and older: High-risk per doctor's advice</li> </ul>
ŤŤ	Human Papillomavirus (HPV)	<ul><li>To age 26: One 3-dose series</li><li>Ages 27 to 45, at-risk or per doctor's advice</li></ul>
<b>†</b> †	Measles, Mumps, Rubella (MMR)	One or two doses
	Meningitis*	At-risk or per doctor's advice
Ť	Pneumonia	High-risk or ages 65 and older: One or two doses, per lifetime
<b>†</b> †	Shingles	<ul> <li>Shingrix - Ages 50 and older: Two doses</li> <li>Ages 19 to 49: Immunocompromised per doctor's advice</li> </ul>

<sup>\*</sup> Meningococcal B vaccine per doctor's advice.

<sup>\*\*</sup> Must get at your PCP's office or designated pharmacy vaccination provider. Call Member Service to verify that your vaccination provider is in the Highmark network

PREVE	ENTIVE DRUG MEASURES THAT REQUI	Pregnant women at risk for preeclampsia	1					
	Folic Acid	Women planning or capable of pregnanc .4 to .8 mg of folic acid	y: Daily supplement containing					
	Chemoprevention drugs such as raloxifene, tamoxifen, or aromatase*** inhibitor	At risk for breast cancer, without a cance	er diagnosis, ages 35 and older					
ŤŤ	<b>Tobacco Cessation</b> (Counseling and medication)	Adults who use tobacco products						
	Low to Moderate Dose Select Generic Statin Drugs for Prevention of Cardiovascular Disease (CVD)	Ages 40 to 75 years with 1 or more CVD diabetes, hypertension, or smoking) and cardiovascular event of 10% or greater						
<b>†</b>	Select PrEP Drugs and Certain Related Services for Prevention of HIV Infection							
PREVE	NTIVE CARE FOR PREGNANT WOMEN	l de la companya de la companya de la companya de la companya de la companya de la companya de la companya de						
	Screenings and Procedures	<ul> <li>Gestational diabetes screening</li> <li>Hepatitis B screening and immunization, if needed</li> <li>HIV screening</li> <li>Syphilis screening</li> <li>Smoking cessation counseling</li> <li>Depression screening during pregnancy and postpartum</li> <li>Depression prevention counseling during pregnancy and postpartum</li> </ul>	<ul> <li>Rh typing at first visit</li> <li>Rh antibody testing for Rh-negative women</li> <li>Tdap with every pregnancy</li> <li>Urine culture and sensitivity at first visit</li> <li>Alcohol misuse screening and counseling</li> <li>Nutritional counseling for pregnant women to promote healthy weight during the pregnancy</li> </ul>					
PREVE	ENTION OF OBESITY, HEART DISEASE,	DIABETES, AND STROKE						
	Adults with BMI 25 to 29.9 (overweight) and 30 to 39.9 (obese) are eligible for:	Additional annual preventive office visits specifically for obesity and blood pressure measurement     Additional nutritional counseling	<ul> <li>Recommended lab tests:</li> <li>ALT</li> <li>AST</li> <li>Hymoglobin Aleger</li> </ul>					

 Additional nutritional counseling visits specifically for obesity

Nutritional counseling

- Hemoglobin A1c or fasting glucose
- Cholesterol screening

Adults with BMI 40 and over

Metabolic Syndrome

#### ADULT DIABETES PREVENTION PROGRAM (DPP)

Adults with a diagnosis of Hypertension,

High Blood Pressure, Dyslipidemia, or



#### **Applies to Adults**

- Without a diagnosis of diabetes (does not include a history of gestational diabetes)
- Overweight or obese (determined by BMI)
- Fasting Blood Glucose of 100-125 mg/dl or HGBA1c of 5.7% to 6.4% or Impaired Glucose Tolerance Test of 140-199mg/dl

Enrollment in certain select CDC-recognized lifestyle change DPP programs for weight loss

Nutritional counseling and fasting glucose screening

# **2023 Preventive Schedule**

### Plan your child's care:

### Know what your child needs and when to get it

Preventive or routine care helps your child stay well or finds problems early, when they are easier to treat. Most of these services may not have cost sharing if you use the plan's in-network providers. Make sure you know what is covered by your health plan and any requirements before you schedule any services for your child.

Services include Bright Futures recommendations. CHIP members may have additional preventive services and coverage. Please check the CHIP member booklet for further details of CHIP coverage of preventive services.

It's important to talk with your child's doctor. The frequency of services, and schedule of screenings and immunizations, depends on what the doctor thinks is right for your child.

#### **Questions?**



Call Member Service



Ask your



Log in to your account

### Children: Birth to 30 Months<sup>1</sup>

GENERAL HEALTH CARE	BIRTH	1M	2M	4M	6M	9M	12M	15M	18M	24M	30M
Routine Checkup* (This exam is not the preschoolor day care-related physical.) Hearing Screening	•	•	•	•	•	•	•	•	•	•	•
SCREENINGS											
Autism Screening									•	•	
Critical Congenital Heart Disease (CCHD) Screening With Pulse Oximetry	•										
Developmental Screening						•			•		•
Hematocrit or Hemoglobin Anemia Screening							•				
Lead Screening**							•			•	
Newborn Blood Screening and Bilirubin	•										
IMMUNIZATIONS											
Chicken Pox							Dose 1				
COVID-19 Vaccine	Per docto	Per doctor's advice following CDC and Emergency Use Authorization Guidelines									
Diphtheria, Tetanus, Pertussis (DTaP)			Dose 1	Dose 2	Dose 3			Dose 4			
Flu (Influenza)***					Ages 6 m	onths to 3	0 months:	1 or 2 dos	es annually		
Haemophilus Influenzae Type B (Hib)			Dose 1	Dose 2	Dose 3		Dose 4				
Hepatitis A							Dose 1		Dose 2		
Hepatitis B	Dose 1	Dose 2			Dose 3						
Measles, Mumps, Rubella (MMR)							Dose 1				
Pneumonia			Dose 1	Dose 2	Dose 3		Dose 4				
Polio (IPV)			Dose 1	Dose 2	Ages 6 m	onths to 1	8 months:	Dose 3			
Rotavirus			Dose 1	Dose 2	Dose 3						

<sup>\*</sup> Routine checkup could include height and weight measures, behavioral and developmental assessment, and age-appropriate guidance. Additional: Instrument vision screening to assess risk for ages 1 and 2 years.

<sup>\*\*</sup> Per Bright Futures, and refer to state-specific recommendations as needed.

<sup>\*\*\*</sup> Must get at your PCP's office or designated pharmacy vaccination provider. Call Member Service to verify that your vaccination provider is in the Highmark network.

## Children: 3 Years to 18 Years<sup>1</sup>

GENERAL HEALTH CARE	3Y	4Y	5Y	6Y	7Y	8Y	9Y	10Y	11Y	12Y	15Y	18Y
Routine Checkup* (This exam is not the preschool- or day care-related physical)	•	Once a year from ages 11 to 18								18		
Ambulatory Blood Pressure Monitoring**												•
Depression Screening										Once a ages 12	year from to 18	,
Illicit Drug Use Screening												•
Hearing Screening***		•	•	•		•		•		•	•	•
Visual Screening***	•	•	•	•		•		•		•	•	
SCREENINGS												
Hematocrit or Hemoglobin Anemia Screening			Annual	ly for fema	ales durin	g adolesce	ence and w	vhen indic	ated			
Lead Screening	When is	ndicated (	Please also	o refer to	your state	-specific re	ecommen	dations)				
Cholesterol (Lipid) Screening							Once b	etween ag	ges 9 to 11	and ages	17 to 21	
IMMUNIZATIONS												
Chicken Pox		Dose 2								vaccina	reviously ted: Dose ks apart)	1 and 2
COVID-19 Vaccine	Per doc	tor's advi	ce followin	ng CDC at	nd Emerg	ency Use	Authoriza	tion Guid	elines			
Dengue Vaccine							U.S. Te		ND have	e endemic laboratory on		ion
Diphtheria, Tetanus, Pertussis (DTaP)		Dose 5							One dose Tdap			
Flu (Influenza)****	Ages 3	to 18: 1 o	r 2 doses a	innually						'		
Human Papillomavirus (HPV)								_	-	tion agains ted ages 9		nd other
•							3 doses	s, all other	ages.			
Measles, Mumps, Rubella (MMR)		Dose 2										
Meningitis****									Dose 1		Age 16 time bo	
Pneumonia	Per doc	tor's advi	ce			į						
Polio (IPV)		Dose 4										

<sup>\*</sup> Routine checkup could include height and weight measures, behavioral and developmental assessment, and age-appropriate guidance; alcohol and drug abuse, and tobacco use assessment.

 $<sup>^{\</sup>star\star}$  To confirm new diagnosis of high blood pressure before starting treatment.

<sup>\*\*\*</sup> Hearing screening once between ages 11-14, 15-17, and 18-21. Vision screening covered when performed in doctor's office by having the child read letters of various sizes on a Snellen chart. Includes instrument vision screening for ages 3, 4, and 5 years. A comprehensive vision exam is performed by an ophthalmologist or optometrist and requires a vision benefit.

<sup>\*\*\*\*</sup> Must get at your PCP's office or designated pharmacy vaccination provider. Call Member Service to verify that your vaccination provider is in the Highmark network.

<sup>\*\*\*\*\*</sup>Meningococcal B vaccine per doctor's advice.

CARE FOR PATIENTS WITH RISK FACTORS											
BRCA Mutation Screening (Requires prior authorization)					Per doct	or's advice	e				
Cholesterol Screening	Screenin	g will be	done based	d on the ch	nild's fami	y history	and risk fa	actors			
Fluoride Varnish (Must use primary care doctor)	Ages 5 a	nd young	er								
Hepatitis B Screening									Per doct	or's advice	
Hepatitis C Screening											•
Latent Tuberculosis Screening											High- risk
Sexually Transmitted Disease (STD) Screenings and Counseling (Chlamydia, Gonorrhea, HIV, and Syphilis)										exually act tine check to 18	
Tuberculin Test	Per doct	or's advic	e								

## Children: 6 Months to 18 Years<sup>1</sup>

PREVENTIVE DRUG MEASURES THAT REQUIRE A DOCTOR'S PRESCRIPTION							
Oral Fluoride	For ages 6 months to 16 years whose primary water source is deficient in fluoride						
PREVENTION OF OBESITY, HEART DISEASE,	DIABETES, AND STROKE						
Children with a BMI in the 85th to 94th percentile (overweight) and the 95th to 98th percentile (obese) are eligible for:	<ul> <li>Additional annual preventive office visits specifically for obesity</li> <li>Additional nutritional counseling visits specifically for obesity</li> <li>Recommended lab tests: <ul> <li>Alanine aminotransferase (ALT)</li> <li>Aspartate aminotransferase (AST)</li> <li>Hemoglobin A1c or fasting glucose (FBS)</li> <li>Cholesterol screening</li> </ul> </li> </ul>						
Age 18 with a diagnosis of Hypertension, High Blood Pressure, Dyslipidemia, or Metabolic Syndrome	Nutritional counseling						
ADJUT DIARRETE PREVENTION PROCESSA (PRP) ACE 40							

#### ADULT DIABETES PREVENTION PROGRAM (DPP) AGE 18



#### **Applies to Adults**

- Without a diagnosis of diabetes (does not include a history of gestational diabetes)
- Overweight or obese (determined by BMI)
- Fasting Blood Glucose of 100–125 mg/dl or HGBA1c of 5.7% to 6.4% or Impaired Glucose Tolerance Test of 140–199mg/dl

Enrollment in certain select CDC-recognized lifestyle change DPP programs for weight loss



## Women's Health Preventive Schedule

SERVICES	
Well-Woman Visits (Includes: preconception and first prenatal visit, urinary incontinence screening)	Up to 4 visits each year for developmentally and age-appropriate preventive services
Contraception (Birth Control) Methods and Discussion*	All women planning or capable of pregnancy
SCREENINGS/PROCEDURES	
Diabetes Screening	High-risk: At the first prenatal visit
HIV Screening and Discussion	<ul> <li>All sexually active women: Once a year</li> <li>Ages 15 and older, receive a screening test for HIV at least once during their lifetime</li> <li>Risk assessment and prevention education for HIV infection beginning at age 13</li> <li>Screen for HIV in all pregnant women upon initiation of prenatal care with rescreening during pregnancy based on risk factors</li> </ul>
Human Papillomavirus (HPV) Screening Testing	Beginning at age 30: Every 3 years
Domestic and Intimate Partner Violence Screening and Counseling	Once a year
Breast-feeding (Lactation) Support and Counseling, and Costs for Equipment	During pregnancy and/or after delivery (postpartum)
Sexually Transmitted Infections (STI) Discussion	All sexually active women: Once a year
Screening for Anxiety	The Women's Preventive Services Initiative recommends screening for anxiety in adolescent girls and adult women, including those who are pregnant or postpartum.
Nutritional Counseling	Ages 40-60 with normal BMI and overweight BMI

<sup>\*</sup> FDA-approved contraceptive methods may include sterilization and procedures as prescribed. One or more forms of contraception in each of the 18 FDA-approved methods, as well as any particular service or FDA approved, cleared or granted contraceptive product that an individual's provider determines is medically appropriate, are covered without cost sharing. Exception Process: Your provider may request an exception for use of a prescribed nonformulary contraception drug due to medical necessity by completing the online request form. When approved, the prescribed drug will then be made available to you with zero-dollar cost share. [https://hbs.highmarkprc.com/Forms/Pharmacy-Prior-Authorization-Forms] Only FDA approved contraception apps, which are not part of the 18 method categories, and are available for download to a cell phone are reimbursable through the paper claim process with a prescription. Members need to submit three documents to obtain reimbursement; 1) completed the paper Claim Form: [https://www.highmarkbs.com/redesign/pdfs/mhs/Medical\_Claim\_Form.pdf] Under section DIAGNOSIS OR NATURE OF ILLNESS OR INJURY – write "contraception app purchase" 2) receipt of payment for the FDA approved contraception app, 3) provider prescription for the FDA approved contraception app.

#### Information About the Affordable Care Act (ACA)

This schedule is a reference tool for planning your family's preventive care, and lists items and services required under the Affordable Care Act (ACA), as amended. It is reviewed and updated periodically based on the advice of the U.S. Preventive Services Task Force, laws and regulations, and updates to clinical guidelines established by national medical organizations. Accordingly, the content of this schedule is subject to change. Your specific needs for preventive services may vary according to your personal risk factors. Your doctor is always your best resource for determining if you're at increased risk for a condition. Some services may require prior authorization. If you have questions about this schedule, prior authorizations, or your benefit coverage, please call the Member Service number on the back of your member ID card.

Highmark Blue Shield is an independent licensee of the Blue Cross Blue Shield Association.

#### Discrimination is Against the Law

The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity. The Claims Administrator/Insurer does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex assigned at birth, gender identity or recorded gender. Furthermore, the Claims Administrator/Insurer will not deny or limit coverage to any health service based on the fact that an individual's sex assigned at birth, gender identity, or recorded gender is different from the one to which such health service is ordinarily available. The Claims Administrator/Insurer will not deny or limit coverage for a specific health service related to gender transition if such denial or limitation results in discriminating against a transgender individual. The Claims Administrator/Insurer:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that the Claims Administrator/Insurer has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity, you can file a grievance with: Civil Rights Coordinator, P.O. Box 22492, Pittsburgh, PA 15222, Phone: 1-866-286-8295, TTY: 711, Fax: 412-544-2475, email: CivilRightsCoordinator@highmarkhealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

#### <sup>1</sup>Information About Children's Health Insurance Program (CHIP)

Because the Children's Health Insurance Program (CHIP) is a government-sponsored program and not subject to ACA, certain preventive benefits may not apply to CHIP members and/or may be subject to copayments.

The ACA authorizes coverage for certain additional preventive care services. These services do not apply to "grandfathered" plans. These plans were established before March 23, 2010, and have not changed their benefit structure. If your health coverage is a grandfathered plan, you would have received notice of this in your benefit materials.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call the number on the back of your ID card (TTY: 711).

ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al número en la parte posterior de su tarjeta de identificación (TTY: 711).

请注意:如果您说中文,可向您提供免费语言协助服务。请拨打您的身份证背面的号码(TTY:711)。

CHÚ Ý: Nếu quý vị nói tiếng Việt, chúng tôi cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị. Xin gọi số điện thoại ở mặt sau thẻ ID của quý vị (TTY: 711).

알림: 한국어를 사용하시는 분들을 위해 무료 통역이 제공됩니다. ID 카드 뒷면에 있는 번호로 전화하십시오 (TTY: 711).

ATENSYON: Kung nagsasalita ka ng Tagalog, may makukuha kang mga libreng serbisyong tulong sa wika. Tawagan ang numero sa likod ng iyong ID card (TTY: 711).

ВНИМАНИЕ: Если вы говорите по-русски, вы можете воспользоваться бесплатными услугами языковой поддержки. Позвоните по номеру, указанному на обороте вашей идентификационной карты (номер для текст-телефонных устройств (ТТҮ): 711).

تنبيه: إذا كنت تتحدث اللغة العربية، فهناك خدمات المعاونة في اللغة المجانية متاحة لك. اتصل بالرقم الموجود خلف بطاقة هويتك (جهاز الاتصال لذوي صعوبات السمع والنطق: 711).

Kominike: Si se Kreyòl Ayisyen ou pale, gen sèvis entèprèt, gratis-ticheri, ki la pou ede w. Rele nan nimewo ki nan do kat idantite w la (TTY: 711).

ATTENTION: Si vous parlez français, les services d'assistance linguistique, gratuitement, sont à votre disposition. Appelez le numéro au dos de votre carte d'identité (TTY: 711).

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń pod numer podany na odwrocie karty ubezpieczenia zdrowotnego (TTY: 711).

ATENÇÃO: Se a sua língua é o português, temos atendimento gratuito para você no seu idioma. Ligue para o número no verso da sua identidade (TTY: 711).

ATTENZIONE: se parla italiano, per lei sono disponibili servizi di assistenza linguistica a titolo gratuito. Contatti il numero riportato sul retro della sua carta d'identità (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, steht Ihnen unsere fremdsprachliche Unterstützung kostenlos zur Verfügung. Rufen Sie dazu die auf der Rückseite Ihres Versicherungsausweises (TTY: 711) aufgeführte Nummer an.

注: 日本語が母国語の方は言語アシスタンス・サービスを無料でご利用いただけます。ID カードの裏に明記されている番号に電話をおかけください (TTY: 711)。

توجه: اگر شما به زبان فارسی صحبت می کنید، خدمات کمک زبان، به صورت رایگان، در دسترس شماست. با شماره واقع در پشت کارت شناسایی خود ( TTY: 711) تماس بگیرید.

